

## About ASH ...

ASH addresses asylum seekers' housing problems.

- We assist asylum seekers to report housing issues to the accommodation provider
- We conduct research to highlight issues, so encouraging change and raising standards
- We empower asylum seekers by raising awareness of rights and responsibilities

**Asylum seeker & refugee led  
Volunteer supported  
Independent organisation**

[www.infosource.org.uk](http://www.infosource.org.uk)



### Contact ASH

[contact@ashproject.org.uk](mailto:contact@ashproject.org.uk)

Phone/WhatsApp. 07736 646 197

## Asylum Seekers

# For ALL housing repairs

## 24 hours a day / 7 days a week

### Contact your housing provider Mears: thro' Migrant Help

Phone: **08088 010 503**  
& ask for an interpreter

Or by live Web-Chat:

[https://ellis.custhelp.com/app/chat/chat\\_launch](https://ellis.custhelp.com/app/chat/chat_launch)

Or by Ask-A-Question:

<https://ellis.custhelp.com/app/ask>



# Asylum Seekers

## Your Rights

and

## Responsibilities!

